

The Contactor

The Union for the Information Age

Published monthly by



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AFL-CIO, CLC**

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Bridging the Gap

By Sonja Gholston-Byrd and Darryl Ivy,
CWA Locals 6310 and 6320

This article is being written for our younger members who are new to the union movement. By younger, we are addressing the members who have five years of service or less and maybe unaware of how important their role is in the upcoming contract negotiations. The upcoming contracts will determine the trends in which our employer will negotiate contracts. Remember, once we begin giving back our benefits and wages then the snowball effect takes over. What we have learned from watching other unions is that employers have a great interest in going after benefits because it affects their pockets. Unions are the only organization that **STANDS IN THE WAY** of freeing the companies from their responsibilities to us, as workers. Shrinking our benefits and the elimination of our union is what the company wants.

Over the years, senior members and retirees have fought for the rights to have decent wages, benefits and have given up a great deal to keep them. The union members of the past have been your parents and your grandparents. Many of them will admit when they first started working, they only

thought about today but like everything else time changes us all. There is HUGE difference in the job market of today than yesterday. With downsizing and job being sent

overseas ... there are fewer union jobs left in America. It's now your turn to start thinking beyond today. With the understanding, now you are the one with a house note, car payments and children. You may struggle to pay your bills and at the same time attempt to put money aside for the future. If you think day care fees are high, wait until you see what the price of college will be when your children come of age. As parents, we want to give our children a chance to succeed in this world, just like your parents wanted for you. If we don't begin to fight now, we will lose healthcare and possibly receive lower wages as the cost of everything around us rises. We have said this in previous articles; the company really doesn't care about your future. They only care about the bottom line and the biggest cost to



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them is YOU. In summary, most of the senior members when they first started working their goal was just to have a good job with benefits. As writers of this article, Darryl has 29 years with the company and he looks toward his future retirement. Sonja has 6 years and looks toward the future with the company. No matter how many years of service you may have, it is time for all members to band together for one simple cause.... **FOR BETTER WAGES AND BETTER BENEFITS.** Now is the time for all members to stand together as a united front and fight for the rights we so richly deserve. The true definition of family is that every generation takes care of the next generation.....

IF NOT NOW, WHEN??

*Sonja Gholston-Byrd
Darryl Ivy
Communications Workers
of America
Local 6310 & Local 6320
Mobilization Committees*

LETTER FROM THE PRESIDENT

-BY TONY ELLEBRACHT

Cohen: Health Care Crisis Demands a Movement for Solution

Of all the tens of millions of Americans worried about soaring health care costs, one group is even more vulnerable than the rest: Retirees under age 65 who don't have – or could lose – employer-paid health insurance and are years away from qualifying for Medicare.

They are the proverbial "canary in the coal mine" for the U.S. health care crisis, said Jeanne Lambrew, senior fellow at the Center for American Progress on Thursday as she introduced a panel that included CWA President Larry Cohen to talk about the problem and explore solutions.

"CWA has been working on this for 10 years," Cohen said. "We need a collective approach and a collective strategy. We need to create a social and political movement in this country to deal with health care, and that's what we're doing."

Other panelists included Annette Guarisco, executive director of federal affairs at General Motors; Karen Ignagni, who heads a coalition of health insurance plans and former Connecticut Congresswoman Barbara Kennelly, now head of the National Committee to Preserve Social Security and Medicare.

A key topic at Thursday's forum at the Center's headquarters in Washington, D.C., is the use of Voluntary Employee Benefit Associations, or VEBAs.

But Cohen said VEBAs are not the answer for the long term. "We would say that VEBA is a tactic, not a strategy," he told the audience composed largely of policy analysts. "The strategy has got to be health care for all Americans."

Cohen praised the Auto Workers and GM, in particular because their VEBA agreement includes \$15 million from the company to create a National Institute for Health Reform that will work to find solutions to the the health care crisis.

Cohen pointed to the annual \$2 trillion bill for American health care that is twice the combined cost for other developed countries that provide universal health care – countries that, not coincidentally, also have higher rates of unionization.

American companies that still provide health care are paying what amounts to a "job tax" of thousands of dollars a year, he said, one of the reasons that more employers are contracting out work or moving jobs to places such as India.

While fighting for retiree health care is hugely important, Cohen urged the panel and audience to take a broader approach toward the system at large to "change the concept and create new choices."

As part of the solution, he suggested a national value-added tax that would be dedicated to health care. He said that's the way health care is paid for in Belgium and other countries.

More information about the forum and the speakers is available online at www.americanprogress.org.



Tony Ellebracht—President

FCC Ruling on Verizon-FairPoint Deal Fails to Protect Interests of Consumers

Contact: Jeff Miller and Candice Johnson, CWA Communications, jmiller@cwa-union.org and cjohnson@cwa-union.org, 202-415-6566, and Rand Wilson, AFL-CIO, 617-803-0799

Washington, D.C. -- The decision by the Federal Communications Commission to approve the sale of Verizon Communications telephone access lines to FairPoint Communications ahead of the final determinations by regulators in Vermont and New Hampshire is unfortunate, the Communications Workers of America said.

This sale – to a financially risky FairPoint – would saddle northern New England residents with a company that lacks sufficient resources to improve service quality and especially important, to expand high speed broadband, CWA said.

Maine, New Hampshire and Vermont already rank near or at the bottom of states in terms of broadband availability. If FairPoint is permitted to buy these lines, most residents will have almost no opportunity to obtain high-speed Internet access. The company's financial resources and operational capacity make it extremely unlikely that FairPoint will improve service quality or expand broadband availability, according to regulatory experts, CWA said.

CWA appreciates the dissenting statements of Commissioners Copps and Adelstein who acknowledged the critical need to expand broadband availability and make higher speed available to consumers.

CWA Stands with Striking Writers Guild Members

Courtesy of CWA International

Contact: Jeff Miller or Candice Johnson, CWA Communications, 202-434-1168,

jmiller@cwa-union.org and

cjohnson@cwa-union.org

Washington, D.C.

The Communications Workers of America and its print and broadcast sectors are actively supporting striking members of the Writers Guild of America (East and West).

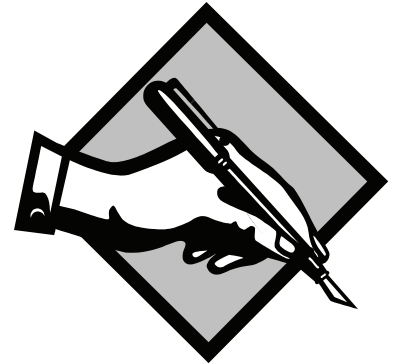
The main issue that forced the strike – a fair share of the revenue generated by writers' work, whether in new media or traditional outlets – is shared by CWA members who work in journalism, broadcasting and other creative fields, the union noted.

In a letter to WGA members, CWA President Larry Cohen, Newspaper Guild-CWA President Linda Foley and Broadcast Employees and Technicians-CWA President John Clark praised their "bold, brave action" as necessary in a world that each day is more dominated by new media.

"Because of your strike, many people outside our industries are grasping these critical issues for the first time. The public understands that it is not fair for media corporations to reap the profits of a new information age at the expense of the creative people doing the actual work," they wrote.

"Our members understand that their future livelihoods depend on your success in contract talks now" and are joining picket lines, rallies and solidarity actions with Writers Guild members, they wrote.

The Communications Workers of America represents 700,000 workers in communications and Internet technology, print and broadcast journalism, publishing, health care, higher education and public service, manufacturing and the airline industry. More information is available at www.cwa-union.org.



Anti-Affirmative Action Ballot Initiative

By: Jason Vellmer VP ASI/Legislative Chair

Late October Missouri AFL-CIO did a release to advise all affiliates of the Anti-Affirmative Action Ballot Initiative which will have an adverse affect on Labor in the State of Missouri. "Affirmative Action" refers to policies intended to promote access to education or employment aimed at a historically non-dominant group (typically, minorities or women). Motivation for affirmative action policies is to redress the effects of past and current wrongful discrimination and to encourage public institutions such as universities, hospitals and police forces to be more representative of the population. Here is some language of the ballot initiative; *"The state shall not discriminate against, or, grant preferential treatment to, any individual or group on the basis of race, sex, color, ethnicity, or national origin in the operation of public employment, public education, or public contracting."* Some of you may be reading that and thinking what's wrong with that; but they make sound all nice and neat similar to Right to Work. There is still a long way to go to achieve diversity in America and we have to start here in the State of Missouri. The Legislative Committee and Committee on Equity will be working together to fight back this ballot initiative.



"There's no reason... it's company policy."

Legal Advice

By Mike Goldberg, Attorney at Law

I hope everyone is having a good new year. The problems I have written about in regard to the 2005 Workers' Compensation Law changes continue to increase. I think this will be the year in which many of the claims now made by the employer and insurance companies about denying almost all the case will be tested in Court. The first step is through the Court of Appeals and than possibly the Missouri Supreme Court. I think by this summer, we will know just how bad this law will be to the workers of this State. On the other hand, maybe the Court will rule on the lawsuit we have filed to invalidate many of the provisions of the law. While this is a long shot, you never know what will occur.

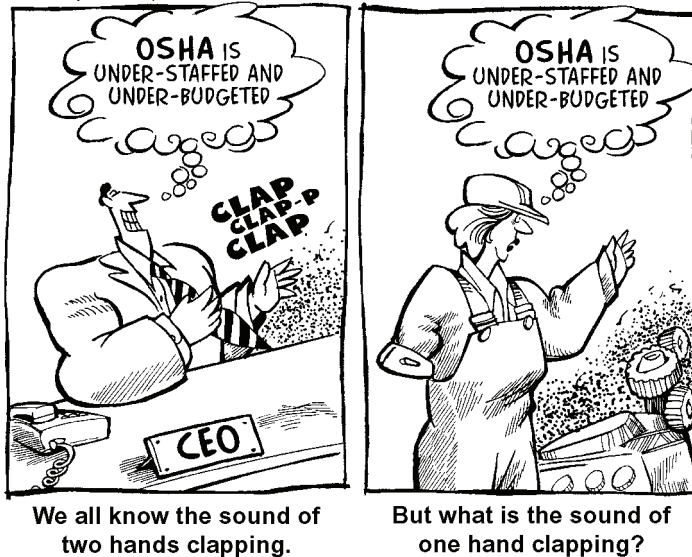
I want to bring to your attention two different situations that I am seeing bring denied on a regular basis. The first deals with an injury that occurs while you are on the parking lot before you actually get to your work building. If you slip and fall on the parking lot it is in the area your employer told you park, you would in the past be covered under Workers' Compensation. The 2005 law

changes that situation. You are only covered for this type of situation if the employer either owns the parking lot or controls the lot. It is pretty easy to figure out if the employer owns the lot but the real fight is over control. What level of control has not been defined by the Courts and at this time almost every case is being denied if the employer does not own the lot. You need to determine what role the employer has in the care and mainte-

nance of the lot if this type of situation occurs. I am looking into security issues, cleaning issues and maintenance issues to try and prove control. Most employees simply believe the employer when they tell you that you can not collect benefits because they have nothing to do with the lot.

The second issue this month I wanted to mention deals with those individuals that have company cars at home and bring them to a specific work site in the start of their work shift. The 2005 law changed the way these cases are being handled. The employers are taking the position that the person is not covered under Workers compensation if

Carol Simpson ©2008, UCS



injured on the way to a job but only after they arrive at the job site. This is not what the law states. The law states that the employee is not covered if driving a company vehicle from their home to the employer's principal place of business. The job location is usually at someone's home or on a specified street location. This is not the same as the employer's place of business. I am taking the approach that you are covered if you



Mike C. Goldberg

are injured on the way to a job site if the employer sends you there from your home. I have been successful in this argument on a number of cases. The employer is going to continue to take the opposite approach unless you fight this.

I will keep you updated on the decision of the Supreme Court in regard to our challenge of the new law. I wanted to also let you know that I have been asked to participate in a special legal forum on ESPN radio. I have been asked to appear on 1380 am on February 2nd from 9:30-10:00. My topic is of course Workers' Compensation. I am taking phone calls from Missouri and Illinois residents who want general information on this topic. The show is being streamed over the internet nationally. If anyone wants to give me a call to ask a question, please feel free to do so. This is part of their community outreach program. I am happy to volunteer my time to help in this important fight for justice.

If you have any questions please feel free to call me directly. I will be happy to try and give any Union member or their family some helpful free advice.

Michael C. Goldberg, Esq.
1 800-489-2891
314-621-8363

Good & Welfare

Deaths

Karen Barnett - Aunt
James Cornejo - Father
Tracy Devery - Daughter
Phyllis Gregory - Mother
Latanya Dillingham-Phipps - Aunt
Clifford Geiger
J. Herter - Uncle
Jerry Repovich - Father

Mary Taylor - Mother
Marce Wyms - Member

Retirements

Earl Becker - 40yrs
Robert Benner - 39yrs
Tracy Davis - 30yrs
Debra Gassner - 30yrs
George Gholston - 20yrs



Gary Ferguson - 38yrs
Dale Lieneke - 36yrs
Frank Maytas - 35yrs
Rosalie Mcgaugh - 38yrs
Robert Jones - 39yrs
Robert Venable - 25yrs
Floyd Williams - 34yrs
Lonnie Whitlow - 39yrs

930 AT&T Retail Workers Pick CWA in Georgia, Kentucky

Seeking bargaining rights and affordable health care like 39,000 of their CWA-represented co-workers at AT&T Mobility have, over 900 of the company's retail sales workers in Georgia and Kentucky gained CWA representation through majority card check. The American Arbitration Association certified the results from the Kentucky campaign on Jan. 4 and the Georgia campaign on Nov. 27. Overall, there are 326 retail sales workers in Kentucky and 602 in Georgia. It was a statewide effort by CWA lo-



"How much justice can you afford, Mrs. Drobny?"

calls in both states, according to District 3 Vice President Noah Savant who praised local organizers for volunteering to work outside of their areas to make the victories possible. District 3 Organizing Coordinator Liz Roberson and Booker Lester, administrative director to the vice president, spearheaded the effort. Since fall, over 3,000 AT&T workers have organized with CWA through majority card check, including more than 2,500 workers at AT&T's wireless division in District 3 alone.

CWA Local 6310 Moving

CWA local 6310 tentatively scheduled to move to new building on 1/25/08. This will also be the new home of local 6300 after 6310 completes the merger with 6320. The February meeting is still going to be held at the machines hall as usual. The March meeting and every meeting following tentatively scheduled to meet at the new building. Keep updated at the local website: cwalocal6310.org.



New building address:

CWA local 6310
2258 Grissom
St. Louis MO, 63146
314-991-0200

Attention: Avaya Employee's only

The information below does not impact employees of any other represented company.

Delay In Pension Estimates and Retirement Kits (us employee's only).

The pension protection act of 2006 changed the methodology for determining lump sum calculations. In the past it was based on an annual interest rate, for the next 5 years it will be a blend of an interest rate and corporate bond rates. This change is effective January 1, 2008. Unfortunately, the government did not publish final regulatory guidance to plan administrators until late in 2007. Accordingly, the required administrative changes are being implemented as quickly as possible at the Avaya Pension Service Center (PSC). We anticipate that the programming will be completed by the end of January 2008 (due to the lateness of the final requirements from the government).

Impact

The difference in the methodology will not make a significant change in the lump sum value but will cause a delay in the processing estimate and retirement request

This delay will impact salaried and represented employees as both plans contain lump sum options.

Any employee requesting a pension estimate or a retirement kit in January will experience a delay since a comparison between 2007 and 2008 rates must be performed so they receive the greater benefit. The PSC call center will be explaining this to retirees inquiring about their paperwork

MTR

The lump sum values on the My Total Reward website will reflect the old methodology until the April 1, 2008 MTR text will include a message regarding this change the lump sum estimates.

Avaya ESSP Termination

As you know, Avaya is no longer able to offer the Avaya Inc. 2003 Employee Stock Purchase plan ("ESPP"), and the ESPP has been terminated.

This is to notify you that the final step in terminating the ESPP, closing all accounts, will commence in early March 2008. Since all publicly-owned Avaya shares were purchased on October 26, 2007, employees who participated in the ESPP no longer have shares of Avaya stock in their accounts. However, employees may hold shares of AT&T or any of the companies divested by AT&T since the inception of the AT&T ESPP, including the following securities: Alcatel-Lucent, AT&T, NCR, LSI Teradata and Comcast.

In early March, affected employees will be sent notice of the pending account closings. Participants will be afforded 60 days to transfer or sell shares on their own, with transaction fees at the current ESPP participant rates. If employees do not act on their own within 60 days of the notice, shares will be issued directly to the participants with computershare charging participants a flat fee of \$50 per company.

Where are the Children

By Sonja Gholston-Byrd

When I was asked to write the Dr. Martin Luther King article for the January issue for the paper I was honored because I knew so many of us could easily write up something that would remind us of the MLK dream. I was told that this year's focus would be on Dr. King's family and what the nation has done to keep his spirit alive. As I surfed the Internet I found thousand upon thousand tributes to this great man. Since the pasting of Dr. King there have been many dedications of schools, community centers, city streets and parks that honor Dr. King in almost every city across this country and around the world. It is my belief that what motivated Dr. King were his children and what their lives would be in the future. This is no different than what we all strive for today of equality for all people.

Dr King and Coretta Scott had four children; Yolanda, Dexter, Martin Luther III, and Bernice. Yolanda Denise King was born on November 17, 1955 and was the first child. She was born in Montgomery, Alabama; Yolanda was a human rights worker and actress. She was a member of the Board of Directors of the Martin Luther King Jr. Center for Nonviolent Social Change, Incorporated (the official national memorial to her father) and was founding Director of the King Center's Cultural Affairs Program. She served on the Partnership Council of Habitat for Humanity, as the first national Ambassador for the American Stroke Association's "Power to End Stroke" Campaign, a member of the Southern Christian Leadership Conference, a sponsor of the Women's International League for Peace and Freedom. King received a B.A. degree with honors from Smith College in Massachusetts. She has a Masters degree in Theatre and a Honorary Doctorate

of Humane Letters. In 1978, she starred as Rosa Parks in the TV miniseries KING, which was based on her father's life. Miss King was a spokeswoman for the national stroke awareness association. King was an ardent activist for gay rights, like her mother. Yolanda's father also supported equality for gays, albeit more privately, according to Coretta. On May 15, 2007, King died at age 51. Their first son, also know as Dr. King Martin Luther King III, was born on October 23, 1957, in Montgomery, Alabama. He is a human rights advocate and community activist. King served as an elected commissioner of Fulton County, Georgia, from 1987 to 1993. In 1997, King was unanimously elected to head the Southern Christian Leadership Conference (SCLC), a civil rights organization founded by his father. At the helm, King's relationship with some board members deteriorated. King left the SCLC in January 2004 to take over the King Center for Nonviolent Social Change from his brother. In 2006, King founded and currently heads an organization called Realizing the Dream.

Dexter Scott King was born January 30, 1961 and was born in Atlanta, Georgia. He was named after the Dexter Avenue Baptist Church, where his father was a pastor; he was seven years old when his father was killed. Twenty-nine years later, Dexter King met with James Earl Ray, imprisoned for his father's 1968 murder. Dexter King does not believe that Ray was involved with Martin Luther King's assassination. King attended Morehouse College, the alma mater of his late father. He did not graduate, but studied

Business Administration while there. He later became an actor and documentary film maker. Ironically, King's mother, died on his 45th birthday in 2006.

The youngest child of the family is Bernice Albertine King. She was born on March 28, 1963 in Atlanta Georgia. Due to her profile and skills in public speaking, Bernice has been asked to speak around the world. Ebony magazine named her as one of their Ten of Tomorrow future leaders of the black community. Bernice was only five years old when her father died. At 17, she was invited to speak at the United Nations in the absence of her mother. She is a graduate of Douglass High School in Atlanta and she graduated from Spellman College with a degree in psychology. Bernice says she once considered suicide before God intervened. At the age of

24, she decided to become a minister and completed a Master's degree in Divinity from the Candler School of

Theology. In 2004, Bernice participated in a march against same-sex marriage in Atlanta. This action was in direct contrast to the advocacy of her mother, who was a long-time supporter of gay rights and the beliefs of Martin Luther King. Coretta Scott King has said that her husband supported the quest for equality by gays and reminded her critics that the 1963 March on Washington was organized by Bayard Rustin, an openly gay man. Bernice is currently an elder at New Birth, a licensed attorney and member of the Georgia Bar, and works as a mediator. Bernice King is unmarried and does not have any children. As we have the read, the children of Dr. King have live their lives continuing their father's work and I am sure that he would be proud. As we all know, it is the parents who instill values of life to our children ...GREATNESS starts at home.

Happy Dr. Martin Luther King Day!

FEBRUARY IS
Black History Month

At The Meeting— January 09, 2008

By Debbie Williams, Secretary

- Motion made and seconded to donate \$150.00 to the Salvation Army Tree of Lights. Motion Carried.
- Motion made and seconded to donate \$100.00 to the St. Anthony's Hospice care center. MC
- Motion made and seconded to donate \$250.00 to the Greater St. Louis Labor Council \$5.00 for the fight. Machinist Local 777 and Teamster Local 618 have Been on strike several months.
- Motion made and seconded to purchase two 2008 Labor Rep Luncheon tickets cost of \$600.00. MC

TKT Training

CWA local 6310 & CWA local 6320 will be offering instructor led training classes to prepare for tkt testing. Class times to be announced. Classes will be held at local office.

For more information or to sign up contact:

Darryl Ivy

314-494-2060

Or

314-576-6310

588 AT&T Customer Care Reps Vote CWA in New Hampshire

Courtesy of CWA international

Concerned over the lack of job security, poor wages, and exorbitant health care costs, a unit of 588 customer care workers at an AT&T Government Solutions center in Dover, New Hampshire, gained representation with CWA Local 1298 through majority card check. According to the state AFL-CIO it was the largest private sector organizing win in New Hampshire since 1966. The workers process passport applications under an AT&T contract with the U.S. Department of State. "The leaders of the employees' inside com-

mittee did a tremendous job of educating the workforce, which is very young, about the value of having a union and bargaining rights in being able to address their concerns over the affordability of health care and other issues," said District One Vice President Chris Shelton. "We hope to make the workers proud by securing a fair first contract that raises wages, improves job security, and makes their health care more affordable," he said. A full time employee earns just under \$22,000 a year, but the yearly deductible for family health care is

\$5,000. The card check was certified by the American Arbitration Association on November 5, but CWA withheld making an announcement about the victory until now because of the onerous requirements that a Sept. 29 NLRB decision has put on workers who gain a union through card check. The ruling by the Board's Republican majority gives anti-union workers, or a competing union, a 45-day period following a card check to petition the NLRB for a decertification election. In effect, this ruling means that just 30 percent of the workforce can force an NLRB election, even if the majority of the workforce signed up to join the union in a card check election

"We hope to make the workers proud by securing a fair first contract that raises wages, improves job security, and makes their health care more affordable,"

New Direction at ASI

By: Jason Vellmer VP ASI

We are going to start doing some things differently to adjust the plan of attack on certain issues we are constantly facing. Overtime equalization and FMLA/ Disability are among other general workplace issues that continue to present themselves over and over. Some of you keep asking yourself why we constantly have to fight the same issues, and how frustrating it is when you feel that there is an agreement that is broken. The an-

we can ever get it removed in bargaining it will remain a thorn in our side. The big issue right now we are all facing is the push to outsource our work to lower pay scales. The majority of the work the CSR's are performing is escalations, customer contact, scheduling/rescheduling of dispatches, and other functions unrelated to testing. This is not to say that the company will not attempt to shift more work towards them and we must consistently watch for that. However, the bigger issue is the POC Tier 1 Trial; which basically allows tickets to be worked by completely bypassing NCT's or CSR's in our center. We cannot allow ourselves to ignore this reality, and I suggest everyone look at it with diligence. There are approximately 3000 jobs coming back from overseas that are 1st level Customer Assistants under the Internet Services contract. If our jobs are going to remain a viable necessity to AT&T then we must push for new technologies and accept challenges presented to us. That is why through PMEI, Tim

Lafaver, Dave Hearst and I have initiated for a sub-task group to be formed to develop a proposal to bring new work to our center. VRAD, Uverse, and ELM support are examples of what we would like to be doing. We made ASI what it is today by hard work and dedication to doing the job right; lets keep on doing that.



"What part of our terms of employment didn't you understand?"

swer is really quite simple; our company's daily goal is to become more efficient and to do more with less. The "Needs of the Business" dictate all decisions made by the company, and this language is not always favorable to our membership. The contract language for business needs is there, and unless

Our Members in Iraq – Mike and Bill

By Debbie Williams, Secretary

I would like to take this opportunity once again to thank everyone for their donations to our member in Iraq, Mike Sanchez and Bill Phillips. Once again, special thanks go to Scott Burkett for him many donations and Gale Lohrding for the many batteries he continues to give. Keep in mind that I will be continuing to send packages every month. In March we have St. Patrick's day and Easter. Donation will be accepted here at the local, at membership meetings or by your vice president. It is important to keep Mike and Bill in our thoughts and make sure they know we miss and care about them.



Above, William Phillips with snowball in Iraq, that was the first snowfall 100yrs.

Jan 11, 2008



Retirees' Corner

**FOR NEWS AND
UPDATES VISIT
US ON THE
WEB AT**

www.cwalocal6310.org

**Register for our
Forums to receive
Email updates!**



Greater St. Louis Retirees' Chapter Meeting
Monday, February 11, 2008
Graphic Communications Hall
105 Progress Parkway, Maryland Heights, MO

Meeting Time: 11:30 AM
Cost is: \$12/Person
(Guest Welcome)

Reservations are required! Please call Tony Hill (618) 541-9119, Bill Konecnik (636)225 -3174 or Mary Ostertag (618) 632-5456 by **Noon Thursday, before the meeting.**

Minutes from December 2008:

- Due to inclement weather only 48 of the 100 members planned to attend showed up.
- Minutes and financial report were given and accepted.
- A motion was tabled to discuss moving to the

CWA office building of Local 6300.

A motion was made, second, and carried to donate \$300.00 to Lambert U.S.O.

- President Hill showed the members the plaque to be given to Bud Brinkmann.
- Ralph Grumke led the members in singing Christmas Carols.

January 2008:

- Guest speaker Rick Shemmer, Lawyer specializing in Wills and Trust funds.
- Next meeting will be Feb. 11th, 2008.
- If you haven't sent in your 2008 dues yet, please get them in, we have about 120 still out. Call Bill Konecnik at 636-225-3174 to get information or verify your status.

CWA Local 6310
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